Undergradute Returning Students: Information Needs Assessment

Thank you for taking the time to fill out this survey. Answering the following questions will help us develop resources to help you find the information you need about returning to school.

Question 1.

Using information resources -

Please check the response that applies to you.

	Always	Frequently	Sometimes	Rarely	Never
I feel comfortable using resources online to find out information.	☐	☐	☐	☐	☐

	Always	Frequently	Sometimes	Rarely	Never
I feel confident in my ability to find answers to my questions about going back to school.	☐	☐	☐	☐	☐

	Always	Frequently	Sometimes	Rarely	Never
I use online resources to find information about specific topics.	☐	☐	☐	☐	☐

	Always	Frequently	Sometimes	Rarely	Never
I ask librarians for assistance in finding information.	☐	☐	☐	☐	☐

	Always	Frequently	Sometimes	Rarely	Never
I use non-Internet resources for finding information.	☐	☐	☐	☐	☐

Question 2.

Information resources -

Please mark each source you have used or have considered using to find out more about returning to school.

- ☐ Public library - online catalog

- ☐ Public library - reference librarian

- ☐ Public library - browse bookshelf

- ☐ Personal resource - ask a family member

- ☐ Personal resource - ask a friend

- ☐ Personal resource - ask someone else I know

- ☐ Web - search engine (Google, AskJeeves, Yahoo! Directories)

- ☐ Web - federal sites (financial aid, scholarships)

- ☐ Web - institution sites (universities, colleges, community colleges)

- ☐ Web - college testing sites

- ☐ Other: [   ]

Question 3.

What I want to learn more about -

Please mark each area listed below that you would like to know more about in order to help you get information about returning to school.

- ☐ Financial aid, including loans, scholarships, workstudy, assistantships, fellowships
- ☐ Application procedures for the schools I'm considering

- ☐ Entrance requirements and eligibility

- ☐ Programs and degrees offered

- ☐ Assistance for returning students

- ☐ Campus orientation and campus visits

- ☐ Health care and child care information

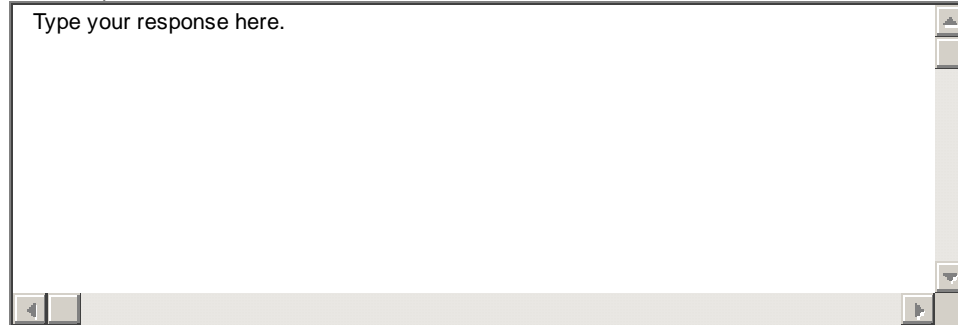- ☐ Other: [   ]

Question 4.

Optional:

Do you have questions about going back to school that you haven't found the answers for yet?

If so, please type those questions in the box below.

Limit response to 1000 characters.

Type your response here.

976 characters remaining

Question 5.

Optional:

Would you like to tell us anything else? If so, please type in the box below.

Limit response to 500 characters.

Please type your response here